

GALTECH AUTOMOBILESERVICE AUTOMATON SYSTEM



Our ERP Designed by
Automobile People, For
Automobile People



We understand your business and
hence we can understand you more if
you need any extra features for your
business automation



We always think about your business and
we do provide customer engagement
apps for your customers to get you more
profits & productivity.



Business can run in Mobile
through our Apps



We take care of users from the Director
level to the Technician level –User
Friendliness from top to bottom
hierarchies.



Customization flexibility helps in
bending the solution based on your
business process

GALTECH

AUTOMOBILESERVICE AUTOMATON SYSTEM

A Complete Cloud based application
which gives you confidence to run your
business from anywhere.



Track Service Enquires & Optimize your Sales Activities.



Handling Enquiries through Mobile App



Option to add Follow-up details for each enquires



Can plan Next Follow-up dates



Separate Database of Enquires and Customers



Analytical reports on enquiry conversion

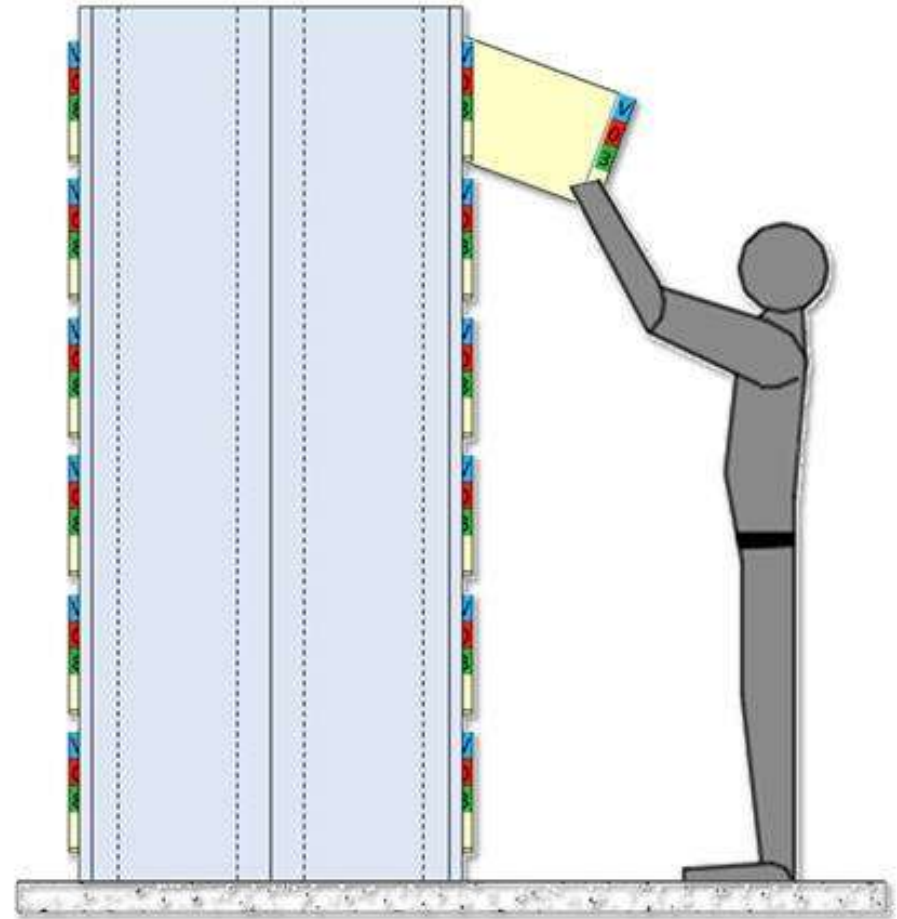


Analytical reports on Customer Behavior



Much Better Data Organization

- Service Details are structured and categorized
- Easy to generate reports
- Easy data retrieval mechanism



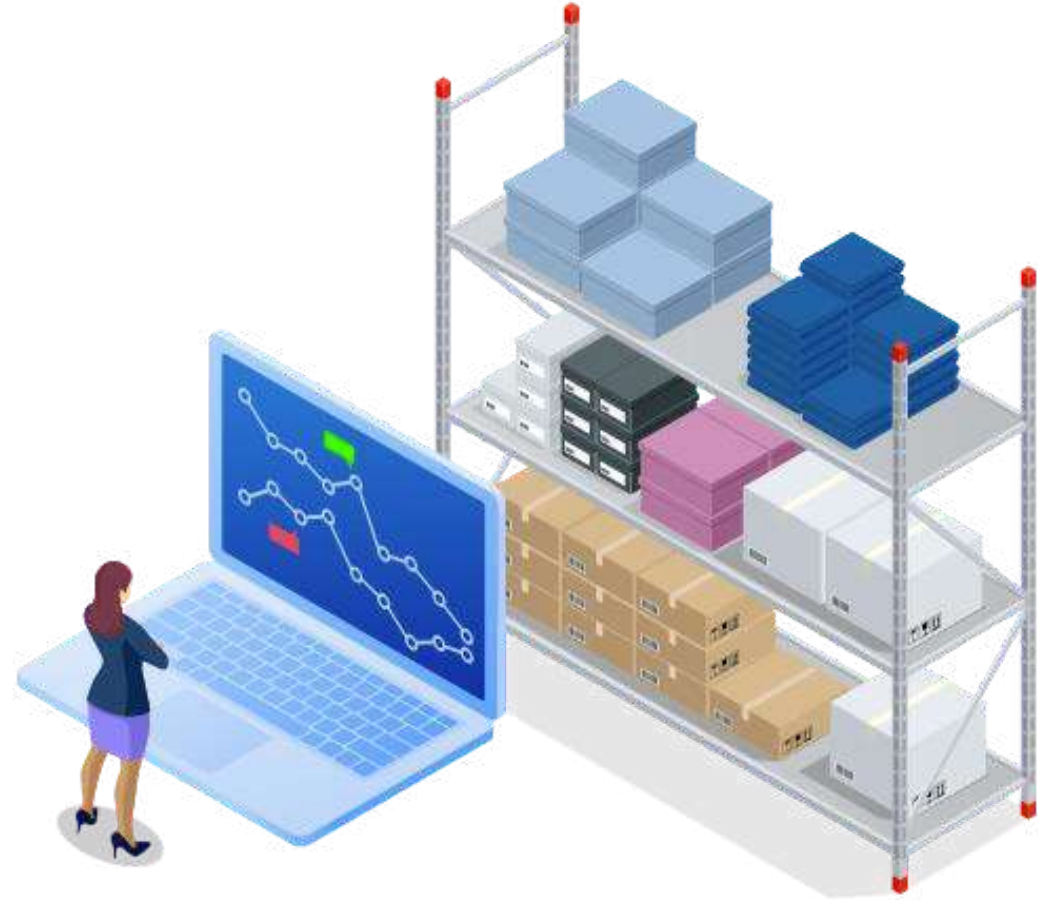
Easy Work Assignment

- For each of the Job Cards generated for services, Manager can assign technician(s) easily
- Time of Assignment & Completion of Assignment can be taken for calculating the efficiency of work
- Work load can be calculated
- Technicians can update the work status easily through the mobile app



Multi-Branch Facility with Inventory Management

- Branch wise Inventory control
- Branch to Branch Stock transfer facilities
- General Stock & Floating Stock Reports



User Access Privilege

- User Roles can be defined
- Each user privilege can be defined based on the Role
- Role Hierarchy Management



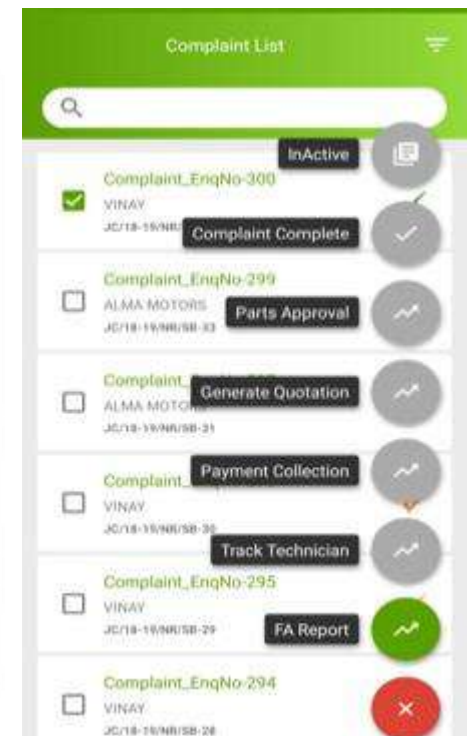
Alerts & Notification

- Each User roles will get separate notifications based on the modules which has been assigned.
- Flexible in mapping the notifications to user roles
- Customizable in handling the required alerts for each actions.



Analytic Reports

- Different types of reports can be generated from the system with graphical and data view.
- Failure Analysis reports which helps to identify the spare part or component damage details
- One view decision making reports for Management

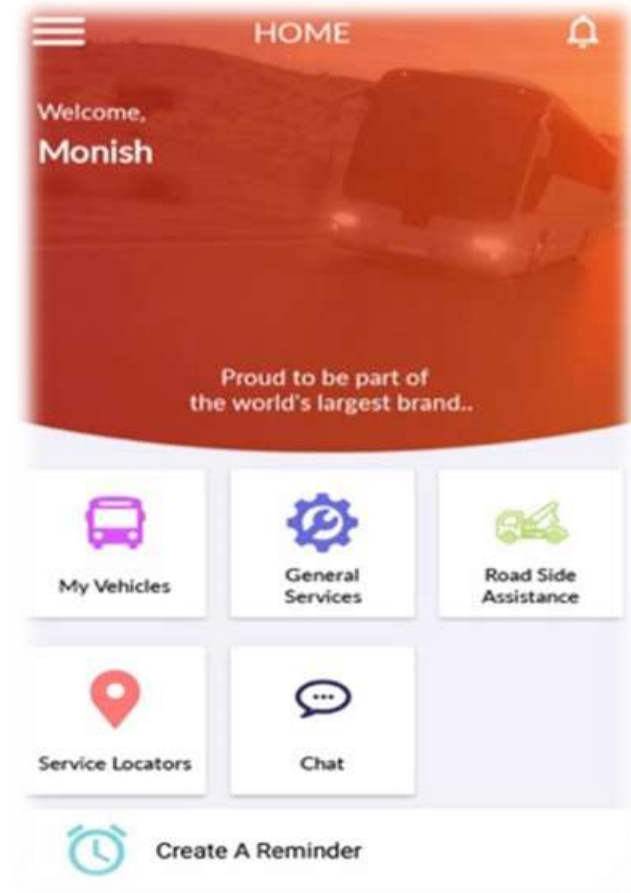


Complaint List

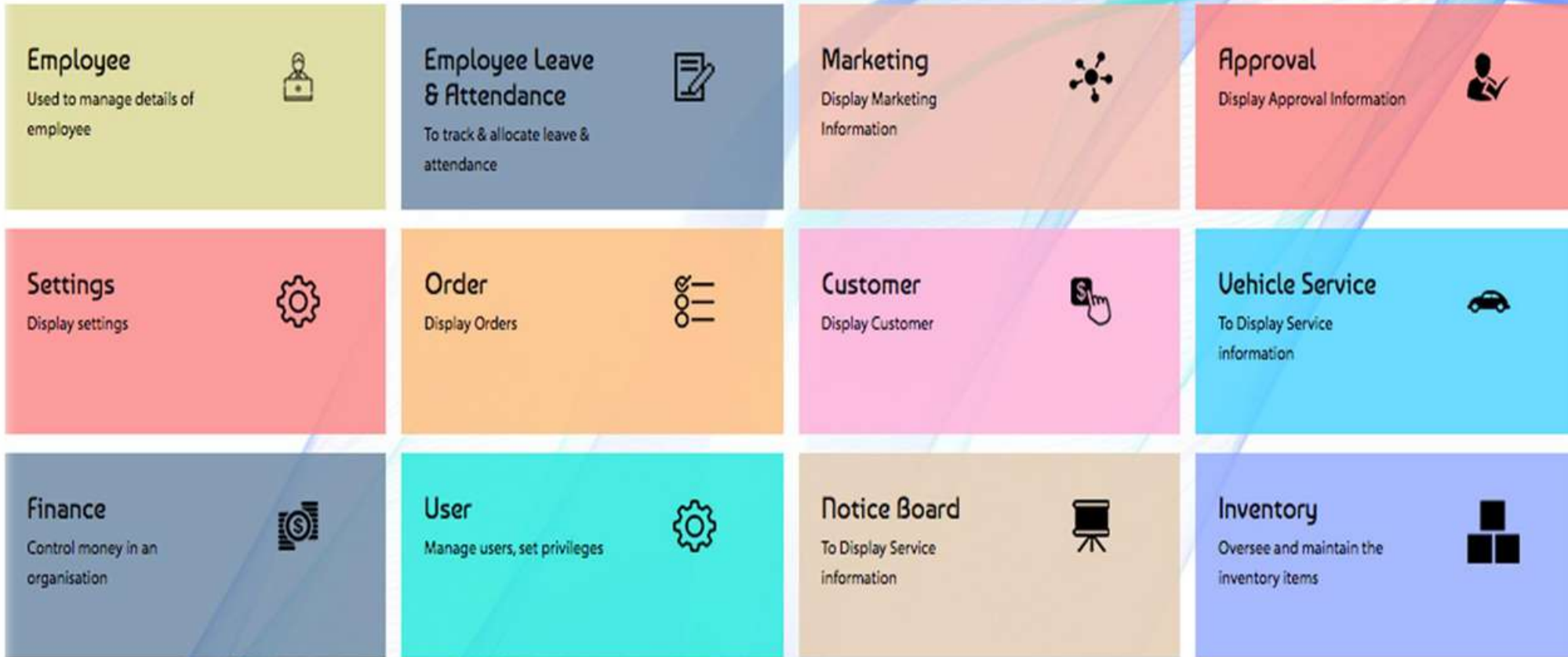
Complaint_EnqNo	Status	Action
300	INACTIVE	InActive
300	Completed	Complaint Complete
299	Pending	Parts Approval
299	Pending	Generate Quotation
299	Pending	Payment Collection
299	Pending	Track Technician
295	Pending	FA Report
294	Pending	Close

Customer App

- Customer App will help you to maintain the customer relationship.
- Service request and tracking
- Online Payment & Invoicing
- Can provide different Royalty programs



Modules



Mobile ERP

Data Access and Management along with 24/7 User Interactions

Available in :



Contact Us

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